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|  | **Questions** | **Answers** |
| **step 1** | **What is the problem?** | The daughter refuses to help her mother to do housework. |
| **step 2** | **How can we solve the problem?** | 1.  2. |
| **step 3** | **What will happen?** | 1.  2. |
| **step 4** | **What is the best idea?** |  |
| **step 5** | **How can we put the idea into action?** |  |

***Приложение 3***

**The table “Conflict Resolution”**